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FROM:	Bernard L. Kleinke, Esq.		
RE:	U.S. Application No. 10/081,715		
FILE NO.	4728-101		
DATE:	May 11, 2004		

ESCRIPTION OF DOCUM	MENT, COMMENT OF	SPECIAL INST	RUCTIONS:
Status Request			
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NUMBER OF PAGE	S SENT: 3 (includi	ng cover sheet)	

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Atty. Dkt. No. 4728-101

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MAY 1 3 2004

Applicant:

Lowell Potiker

Title:

VOICE RESPONSE

CERTIFICATE REDEMPTION

SYSTEM

Serial No.:

10/081,715

Filing Date:

February 20, 2002

Examiner:

Melanie A. Kemper

Art Unit:

3622

STATUS REQUEST

Commissioner for Patents Mail Stop Box Status P.O. Box 1450 Arlington, Virginia

Dear Sir:

On February 20, 2002, in the above-identified application, a Patent Application was filed with the United States Patent and Trademark Office. To date, we have had no communication from the Patent Office regarding this matter except for receiving the filing receipt.

Please provide a status of this application to the undersigned.

Date: May 11, 2004

DUCKOR SPRADLING & METZGER

Customer Number: 36412

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Respectfully submitted.

Bernard L. Kleinke

Attorney for Applicant

Registration No. 22,123

Page 1 of 2

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Atty. Dkt. No. 4728-101 PATENT

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If any charges or fees must be paid in connection with the foregoing communication (including, but not limited to, the payment of an extension fee or issue fees), or if any overpayment is to be refunded in connection with the above-identified application, any such charges or fees, or any such overpayment may be respectfully paid out of, or into, the Deposit Account No. 52635 of Duckor Spradling & Metzger. If any such payment also requires a petition or extension request, please construe this authorization to pay as the necessary petition or request, which is required to accompany the payment.

Date: May 11, 2004

DUCKOR SPRADLING & METZGER

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Respectfully submitted,

Bernard L. Kleinke Attorney for Applicant Registration No. 22,123